



### Jabra Pro 920 reset instructions

- 1) Disconnect the power cord to the Pro unit
- 2) Take the headset and press & hold the black circle in the silver circle until the white light on the headset flashes rapidly, then release immediately. You should now see no lights on the headset as it should be completely turned off.
- 3) Put the headset back on the base
- 4) Plug the power back into the base
- 5) Wait until you have a green battery light on the base before trying the headset.

If the reset is successful and you have an EHS cable (for remote answering from the headset) you'll likely need to reprogramme the headset to remind it of this...

1. Put the headset on your head.






2. Get the headset in 'set up mode' by pressing the up and down volume controls together until you hear the headset say SETUP.



3. Press and release (ie a quick press) the circle button on the headset until you hear 'REMOTE CALL CONTROL'.



4. Use EITHER the up or down volume button (quick press and release) to cycle through the next menu. You will hear the values below and see the battery light on the base unit change colour accordingly.

	Auto-detect (Default)
	GN1000/RHL/none
	Jabra IQ
	DHSG
	MSH

When you hear 'GN1000/RHL/NONE' stop

5. Press and hold the volume buttons until you hear the headset say 'GOODBYE'



6. Wait a moment as the base will restart and update the settings.

NB

Yealink EHS 36 uses DHSG,

Handset lifter uses GN1000/RHS/None

Most other EHSs use DSHG or MSH