

# VOYAGER 4300 UC SERIES FAQs



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- What is the Voyager 4300 UC Series?** The Voyager 4300 UC Series is the next generation of the popular Voyager 4200 Office and UC Series Bluetooth® headset. With greater wireless freedom (up to 50 meters/164 feet with the new BT700 USB adapter) and longer talk time (up to 24 hours) users will have more freedom and improve their productivity. With the optional Voyager Office base, sold separately, hybrid workers that spend time split between the office and home can use a single headset at both locations that will work with desk phones, computers and mobile devices.
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- Does the Voyager 4300 UC Series replace the Voyager 4200 Office and UC Series?** Yes. The Voyager 4300 UC Series replaces the Voyager 4200 Office and UC Series. The convertible Voyager 4245 Office headset will continue to stay in market.
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- Should the Voyager 4300 UC Series be positioned as ideal for hybrid working?** Yes. The Voyager 4300 UC Series is a portable headset with travel pouch. Making it ideal for use both at home and in the office. For customers that want to use the Voyager 4300 UC Series with a desk phone in the office the Voyager Office base can be purchased as an accessory.
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- How does the Voyager 4300 UC Series differ to the Voyager 4200 Office and UC Series?** The key differences can be seen in the summary below. Additional details are included in the sales and channel training presentation and the Voyager 4300 UC Series Upgrade guide.
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- What is the BT700 USB adapter and why is it needed rather than pair directly to the computers Bluetooth stack?** The BT700 USB Bluetooth adapter replaces the BT600 USB adapter. The BT700 is smaller and provides greater wireless range compared to the BT600. Poly recommends that for the best user and audio experience that the BT700 is used to connect wirelessly to the computer. The BT700 provides additional features such as call control direct from the Voyager 4300 headset, battery level status shown on the computer and more that are not available if the headset is connected via the computers own Bluetooth.
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- Can I use the Voyager 4300 UC Series as a corded headset?** Yes. Connecting the headset directly to the computer via the provided USB cable allows the headset to be used as a corded headset (audio over USB mode). Powering off the headset will turn off the Bluetooth for density-friendly corded mode. In this mode all functions of the headset can continue to be used (Acoustic Fence technology, call answer/end, etc). The headset will also charge while in audio over USB mode.



**NEW VOYAGER 4300 UC SERIES / VOYAGER OFFICE BASE** (accessory, sold separately)



**VOYAGER 4200 UC SERIES/ VOYAGER 4200 OFFICE SERIES**

<b>IDEAL FOR</b>	Professionals who prefer the freedom of hands-free calls all day at home or in the office	Professionals who prefer the freedom of hands-free calls all day at home or in the office
<b>WEARING OPTIONS</b>	Voyager 4310 – mono (single ear) Voyager 4320 – stereo (dual ear)	Voyager 4210 – mono (single ear) Voyager 4220 – stereo (dual ear)
<b>CONNECTIVITY OPTIONS</b>	<b>Voyager 4300 UC Series:</b> Connect to PC via new BT700 USB-A or USB-C adapter and a mobile phone <b>Voyager Office base</b> (available as an accessory, sold separately – can also be used with Voyager Focus 2): Connect to PC, desk phone and a mobile phone	<b>Voyager 4200 UC Series:</b> Connect to PC via BT600 USB-A or USB-C adapter and a mobile phone <b>Voyager 4200 Office Series, One Way (C):</b> Desk phone and a mobile phone <b>Voyager 4200 Office Series, Two Way (CD):</b> desk phone, PC and a mobile phone
<b>BLUETOOTH VERSION</b>	v5.2	v5.0
<b>WIRELESS RANGE</b>	<b>Voyager 4300 UC Series:</b> Up to 50 meters / 164 feet <b>Voyager 4300 with Voyager Office base</b> (sold separately): Up to 91 meters / 298 feet	<b>Voyager 4200 UC Series:</b> Up to 30 meters / 98 feet <b>Voyager 4200 Office Series:</b> Up to 91 meters / 298 feet
<b>TALK TIME</b>	Up to 24 Hours	Up to 12 Hours
<b>USE AS A CORDED HEADSET</b>	Yes	Yes
<b>EASY TO DOCK CHARGE STAND OPTION AVAILABLE</b>	Yes – uses the same stand as the Voyager Focus 2	Yes
<b>USB CHARGING PORT</b>	USB-C	Micro-USB
<b>NOISE CANCELING MICROPHONE</b>	Dual microphone with Acoustic Fence technology	Dual microphone
<b>MICROPHONE BOOM</b>	Improved flexibility with enhanced stay in position design	Flexible design
<b>MUTE BUTTON</b>	Improved easy to find “pinch to mute” button on microphone boom	On ear capsule
<b>MSRP</b>	Voyager 4300 UC Series (mono/stereo) <ul style="list-style-type: none"> <li>• Without charge stand \$209/\$229</li> <li>• With charge stand \$229/\$249</li> </ul>	Voyager 4200 UC Series (mono/stereo) <ul style="list-style-type: none"> <li>• Without charge stand \$181/\$200</li> <li>• With charge stand \$219/\$239</li> </ul>

## What options are available for the Voyager 4300 UC Series?

The Voyager 4300 UC Series is available in the following options:

	<b>VOYAGER 4300 UC SERIES</b>	<b>VOYAGER 4300 UC SERIES + CHARGE STAND</b>	<b>VOYAGER OFFICE BASE ACCESSORY*</b>
<b>CONNECTS TO</b>	Computer/Mobile	Computer/Mobile	Computer/Mobile/Desk phone
<b>INCLUDES CHARGE STAND</b>	No	Yes	Combined Office base and charge stand
<b>USB VERSIONS AVAILABLE</b>	USB-A and USB-C versions	USB-A and USB-C versions	USB-A and USB-C cables included in the box
<b>AVAILABLE VERSIONS</b>	Standard and Microsoft Teams versions	Standard and Microsoft Teams versions	Standard and Microsoft Teams versions

\*Headset not included. Voyager Office base is also compatible with Voyager Focus 2 headset.

**Does the Voyager 4300 UC Series include Active Noise Canceling (ANC)?**

No. The Voyager 4320, stereo version, provides some passive noise isolation, but there is no ANC feature. For customers looking for ANC we suggest the Voyager Focus 2.

**Does the Voyager 4300 UC Series include Poly's Acoustic Fence technology?**

Yes. The Voyager 4300 UC Series uses dual microphone Acoustic Fence technology so the focus stays on the user's voice and not the background noise.

**Does the Voyager 4300 UC Series support Tile and Amazon Alexa like the Voyager 4200 Office and UC Series?**

No. However, the native voice assistance on mobiles (e.g. Siri) is supported by Voyager 4300 UC Series.

## LEARN MORE

Voyager 4300 UC Series [www.poly.com/voyager-4300-uc](http://www.poly.com/voyager-4300-uc)